

# How to install and set up an eSIM



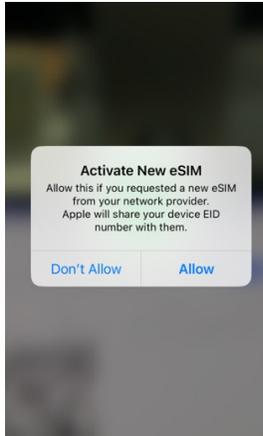
In this article, you will learn how to install the Sat-Elite eSIM on your device. This is necessary so that your eSIM activates and that you can use it. The instructions may vary depending on your Device.

## How do I install a Sat-Elite eSIM on my iOS device?

### Method 1: QR code

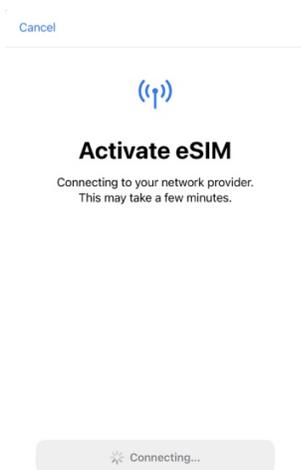
After purchasing a Sat-Elite eSIM and end user will receive a QR code.

1. Scan this QR code using your camera app and when the **Activate New eSIM** notification appears, tap it.



2. If you're using an iPhone with iOS 17.4 or later and you receive a QR code from your network provider in an email, or from the network provider webpage, touch and hold , it should recognize it as a QR code and display an option to open it, then tap Add eSIM.

3. Tap Continue at the bottom of the screen



4. Tap Add

If you're asked to enter a confirmation code to activate your eSIM, enter the number that your network provider supplied.

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## Method 2: Link

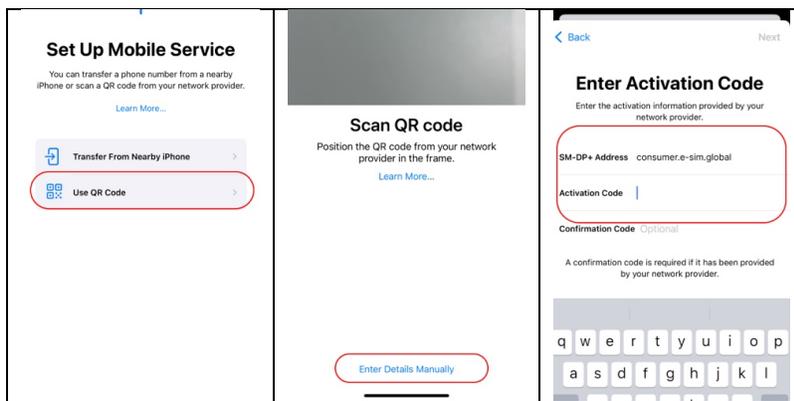
For some network providers we may send you a link instead of a QR code to download your eSIM.

1. On your iPhone with iOS 17.4 or later, tap the link to set up your eSIM.
2. When the Activate New eSIM notification appears, tap Allow.
3. Tap **Continue** at the bottom of the screen.
4. Tap **Add**

## Method 3: Manual

After purchasing a Sat-Elite eSIM, as well as the QR code we will also send you values to manually install the eSIM.

1. Go to **Settings**.
2. Tap **Mobile Service**.
3. Tap **Add eSIM**.
4. Tap **use QR Code**.
5. Tap **Enter Details Manually** at the bottom of your iPhone screen.
6. Enter the SM-DP+ address & Activation Code we provided



7. Click **Next**
8. Confirm to install your eSIM

# How do I install a Sat-Elite eSIM on my Android device?

These instructions are largely similar for phones that follow the "stock" Android UI, although there will be some slight differences in working or layout.

## Method 1. QR Code

1. Open the **Settings** app on your Samsung phone.
2. Tap **Connections** (or **Network & Settings** on some devices).
3. Scroll down and select **SIM manager**.
4. Tap the **Add eSIM** button.
5. Select **Scan QR code**.
6. Follow the on-screen steps to complete the setup process.

## Method 2. Manual

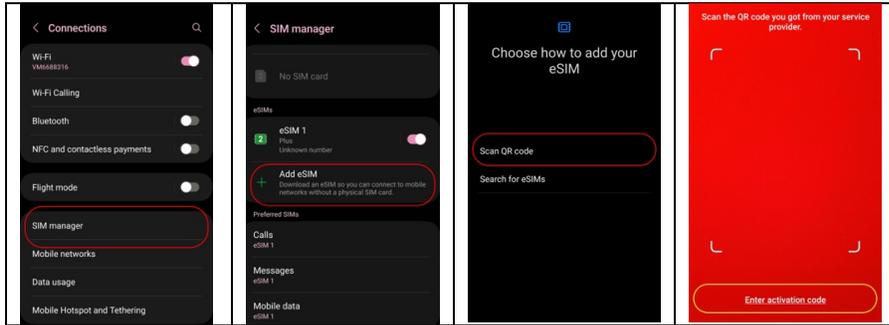
1. Open the **Settings** app on your phone.
2. Tap **Connections** (or **Network & Settings** on some devices).
3. Scroll down and select **SIM manager**.
4. Select + **Add SIM**.
5. Tap the **Scan QR code / Set up an eSIM** button.
6. Depending on your device you may see the next option labeled differently, tap the relevant option for your device.

**"Need help?"**

**"Enter it manually"**

**"Having trouble scanning your QR code?"**

**"Enter activation code"**



7. Input the **SM-DP+** and **Activation code** as found in the email.

Note: Some devices may ask for these separately, in other cases it will be as one string, see example:

**SM-DP+ : consumer.rsp.global**

**Activation code: TN102312201G1255164C72B2**

In other cases you may be required to enter the full string like so:

**LPA:1\$consumer.rsp.global\$TN102312201G1255164C72B2**

8. Tap **"Download"** or **"Confirm"** depending on your device.

9. When eSIM is installed, go to **"Settings"** > **"Connections"** > **"Sims"**.

10. Turn **On** the toggle button to activate eSIM.

For travel data plans, set up your eSIM and turn it on when you land. Select **Mobile Data** and **Roaming** on this new eSIM. The plan will activate when you've arrive in the destination country.